



## **Nevada Joint Union High School District Mobile Device Protection Plan**

A Chromebook is made available to students enrolled in the Nevada Joint Union High School District (NJUHSD) for educational use. Research has indicated that a 1:1 program (issuing each enrolled student an electronic device to access the Internet) increases student engagement and interest levels. Chromebooks allow access to a student-centered, anytime-anywhere, learning environment that allows them to actively create content. Empowering students with their own mobile device promotes a challenging and personalized learning process.

The Chromebook is the responsibility of the student to which it is assigned, as with all NJUHSD instructional materials. This includes costs associated with damages and loss or theft (California Education Code 48904). Students are responsible for the safe and appropriate operation of the Chromebook. Expectations for the use and care of the Chromebook package are as follows:

### **School District Responsibilities**

- Provide a Chromebook to each student enrolled at Bear River, Ghidotti, Nevada Union, Silver Springs, or North Point Academy.
- Provide a protective case and charger for each Chromebook.
- Provide an adequate supply of loaner Chromebooks in case of loss or damage.
- Provide a low-cost Chromebook protection plan option to NJUHSD families.
- Provide filtered access to the Internet regardless of Chromebook location.
- Provide timely assistance and email support via [helpdesk@njuhsd.com](mailto:helpdesk@njuhsd.com)

### **NJUHSD Family Responsibilities**

- Ensure your child meets the expectations as outlined in the Nevada Joint Union High School District 9-12 Student Instructional Technology Acceptable Use and Internet Safety Policy, found at <https://www.njuhsd.com> and select the "Student Chromebook" link under "Parents".
- Ensure the Chromebook is cared for properly.
- Ensure your child reports ANY damage to his/her Chromebook to the school library staff or designee immediately.

## Protection Plan Options (1 and 4 Years)

- A District Chromebook protection plan is available for \$20 per year OR \$70 for 4 years.
- Annual protection plans are effective from September 1st to August 31st of each year.
- Annual policies purchased at any time during the school year will terminate August 31st of the next school year.
- Policies purchased during the year will not be prorated.
- **Returning Students for School year 2021-22:** Students that purchased insurance with a previously issued Chromebook may purchase a single year of insurance coverage up until Friday September 3, without having the device inspected. Beyond Friday September 3, the device and charger must be inspected by site/library staff before coverage can be purchased.
- **New Students for School year 2021-22:** Freshman and new students issued devices may purchase insurance 1 year or 4 year coverage up until September 3 without having the device inspected. Beyond September 3, the device and charger must be inspected by site staff before coverage can be purchased.
- There are no refunds for students who withdraw to attend a non-District school.

## Deductibles

- 1st covered repair: \$0 (no deductible); 2nd covered repair: \$30; 3rd covered repair: \$50
- After 3 repairs and/or replacements in one year, a student is referred to site administration and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damage or loss.

## Duties in Event of Loss or Damage

1. Report loss or damage to the library chromebook staff desk within 15 days. In the event that school is not in session, notify the technology helpdesk at: [helpdesk@njuhsd.com](mailto:helpdesk@njuhsd.com)
2. If the loss is due to theft, burglary, robbery or vandalism, notify local law enforcement. Present the official police report to administration in the school office to assist in the district providing a permanent replacement.

## Replacement Information

The District will pay for the cost of repair including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device. While the device is repaired, the student will be issued a loaner of the District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.

## Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents in a timely fashion.

## What is Covered

- Accidental damage, cracked screens, drops, liquid spills, submersion. (As per agreement, 1st incident will be covered with no charge; 2nd and 3rd incidents will incur a

deductible fee; additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect).

- Theft, burglary, robbery with official police report - **FIRST INCIDENT ONLY**. Any subsequent incidents are treated as neglect and incur full charges for repair or replacement.
- Vandalism, with official police report or school administrator incident report.
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

### **What is Not Covered**

- Loss of accessories, software or data, including power supply and carrying case
- Intentional acts of neglect/abuse as determined by school staff or manufacturer
- Corrosion, rust or cosmetic damage
- Unexplained loss, mysterious disappearance or law enforcement seizure
- Devices not returned when exiting the school
- Tampering with or any unauthorized attempts to repair the device, install software or remove the device from the NJUHSD managed domain. **(Issues of this type will be referred to site administration for violation of the Student Technology Acceptable Use Policy.)**

### **Replacement Costs for Any Issued Device**

For families that have not opted for the District Chromebook protection plan, the replacement cost of the Chromebook package the first year is \$200, depreciating \$50/year. For new devices, the cost timeline starts the date the device is issued to the student. For used devices, the cost timeline starts July 1 of the device purchase year. **(Replacement cost is determined upon first reported evidence of an issue.)**

1. Replacement cost for all Chromebooks for the school year are:

|           |       |
|-----------|-------|
| Freshmen  | \$200 |
| Sophomore | \$150 |
| Junior    | \$100 |
| Senior    | \$50  |
  
2. Replacement of power supply: \$25

Failure or inability to pay for the above costs are considered a student debt and will be treated as such.

## Nevada Joint Union High School District Student Mobile Device Protection Plan

**Enroll in NJUHSD's Chromebook Protection Plan for the school year 2021-22.**

### **Option 1: Pay \$20 or \$70 Online (available until September 3, 2021 )**

NJUHSD provides an online payment system, MySchoolBucks, to purchase the chromebook protection plan. **Online payments must be made by September 3.**

Please go to the district website at <https://www.njuhsd.com> and select the "Student Chromebook" link under "Parents" for more insurance information and to purchase the protection plan

or visit:

[https://www.myschoolbucks.com/ver2/prdembd?ref=ZZH52WSIFM082GB\\_ZZ5RRRSLFHYTELI3](https://www.myschoolbucks.com/ver2/prdembd?ref=ZZH52WSIFM082GB_ZZ5RRRSLFHYTELI3)

**If you are unable to pay online or it is past the September 3 deadline, you can still get protection by stopping by the library and paying by check or cash.** The device will need to be inspected before issuing the protection plan.

### **Option 2: Decline Chromebook Protection Plan**

I understand that by declining the NJUHSD Student Chromebook Protection Plan, I will be fully liable for the cost of any damages to the chromebook while checked out to my child.

**Thank you for your support in protecting your student's Chromebook.**